

## Entry PNR Creation

### FLIGHT AVAILABILITY (1)

Direct access availability 115DECJKTTPE<sup>o</sup>BR  
 Specific carrier 125MARJKTHKG9A<sup>W</sup>VF

### SELL (0)

Sell from availability 01Y1 or 01Y13  
 Waitlist sell 01Y7LL  
 Selling connecting segments 01C7C8 or 01C7\*  
 Cancel All Itin XI  
 Cancel Segment 1 and 3 X1/3

### PASSENGER NAME RECORD – MANDATORY FIELDS

NAME FIELD (-) - TAN/JOHNMR  
 Two names - 2NASUTION/AMIRMR/MIRAMRS  
 Children - DINDA/AMALIAMISS\*C07  
 Infant - I/DINA/BENOAMISS\*122  
 Modify age - 3.1<sup>o</sup>\*C09  
 SSR INFT 3INFT/DINA/BENOAMISS/10FEB15-2.1  
 SSD CHD 3CHLD/15APR08-3.1

### PHONE FIELD (9)

Phone field from Sabre Profile N<sup>o</sup>  
 Phone field for Passenger 927531890/ JL. BUNGA-H  
 Modify phone field 92<sup>o</sup>5723435 ABC TRAVEL/LIA-A  
 Delete phone field 93<sup>o</sup>

### TICKETING FIELD (7)

Received from (6) 7TAW/10MAY/  
 End transaction 6Authorized Booking/Initial Agent  
 E or ER

### PNR RETRIEVAL

Passenger's name \*kodebooking  
 Flight no./date/departure city/name \*WJWAYA/ANDIMR  
 PNR History \*GA722/24MAYDPS-RIZKI  
 \*H

### SPECIAL SERVICE REQUEST (SSR)

Baby meal request 3DBML-1.1  
 Special meal request 3BBML1/NO CARROTS -1.1  
 3SPML/SPHAGETTY-3.1  
 3WCHR/PREGNANTMOM-2.1  
 SSR FOID (Passport/Credit Card No) 3FOID/PP NBR CREDIT CARD-2.1  
 SSR Mobile contact 3CTCM/6281234567-1.1  
 SSR Email Address 3CTCE/ismi.99@gmail.com-1.1

Note: ... (dot-dot) for underline and // (back slash-back slash) for @ for example : ismi.99@gmail.com  
 \* / \* for \* - (dash).

### FREQUENT FLYERS (FF)

To transfer FF number from SQ to LH FFSQ57485-1.1  
 FSQ22134/LH-1.1

## Electronic Ticketing

### PNR PRICING

Lowes Fare WP or WPASQ  
 Applicable Fare WPA or WPA<sup>W</sup>ASQ  
 Store Fare / Price Quote PQ

### MANAGING THE ELECTRONIC TICKET

Designate Ticket Printer W\*ID  
 Designate Itinerary Printer DSIVE5E604  
 Designate Hardcopy Printer PTR/E5E604

### TICKET ISSUANCE

Basis Entry To Issue Ticket TFR line 2 W<sup>W</sup>PQ2N1.1<sup>Y</sup>AGA<sup>W</sup>FAGT<sup>W</sup>DPE  
 With Tour Code endorse ticket & commission  
 W<sup>W</sup>PQ2N1.1<sup>Y</sup>AGA<sup>W</sup>FAGT<sup>W</sup>UN\*CODE TOUR CODE<sup>W</sup>KP7  
 With net, tour code & commission  
 W<sup>W</sup>PQ2N1.1<sup>Y</sup>AGA<sup>W</sup>FAGT<sup>W</sup>NET/IDR6000000/F\*TOURCODE<sup>W</sup>KPN7

### FUTURE PROCESSING LINES (FP)

Create FP line FPPQ1N1.1<sup>Y</sup>ASQ<sup>W</sup>FAGT/QS/UDD<sup>W</sup>  
 DPE<sup>W</sup>NET/IDR3500000  
 Delete a FP line FP1  
 Display FP field \*PF  
 Process all FP lines W<sup>W</sup>  
 Process specific FP line W<sup>W</sup>XL2

### ETR DISPLAY

1. By PNR 1. Display PNR  
 2. \*T  
 3. WETR\*3 (Line number 3)  
 WETR\*<sup>T</sup>6185544736450/E  
 WETR\*<sup>S</sup>  
 2. By Ticket Number  
 3. By Mask

### ETR VOID

By PNR 1. Display PNR  
 2. \*T  
 3. WV2  
 4. WV2

## Miscellaneous & Ticketing

### REPRINT E TICKET

1. Reprint Pax Receipt 1. DWLIST  
 2. DP1/3/line no  
 W<sup>W</sup>RG6182200765473<sup>W</sup>RE  
 2. Reprint Agent Coupon 1. DQB\*REA  
 3. Reprint Refund 2. WETR/REA/line no

### ETR REFUND

1. By Ticket Number 1. WETR\*<sup>T</sup>618700000000005  
 2. WETR  
 3. WETR  
 2. By PNR 1. Display PNR  
 2. \*T  
 3. WETR\*2 (line number 2)  
 4. WETR  
 5. WETR

### ETR REVALIDATION

ETR Revalidation 1. Display PNR  
 2. WETR\*line no  
 3. WETRL/S2/C2 (revalidates Coupon 2  
 Segment 2)

### PRINTER STATUS

To see printer status RL/4765E2S  
 To Hold Printer RL/4765E2HOLD  
 To Restart Printer RL/4765E2

### RELOG PNR TO ANOTHER AGENT

Active wholesale ticketing 5WT-PCC/ON  
 Deactivate wholesale ticketing 5WT-PCC/OFF

## Entry Hotel Reservation

### ENCODE / DECODE

Encode Chain code W/HLHyatt Hotels  
 Decode Chain code W/HL\*RT

### AVAILABILITY (HOT)

Check in/out dates and No of pax, Currency  
 HOTKUL/13NOV-15NOV2/C-USD  
 HOTBKK/24NOV-30NOV2/N-ABACUSHOTEL  
 HOTLAX/12JAN-15JAN2/C-USD/RT,HY  
 With Hotel Name  
 With specific chain  
 By segment no. from PNR with check-out date and pax  
 HOT1/25OCT1  
 Redisplay more availability HOT\*

### HOTEL DESCRIPTION (HOD)

From hotel list line number 3 HOD\*3  
 For guarantee policy HOD\*G

### HOTEL RATE DESCRIPTION (HRD)

Display rate using line number 3 HRD\*3

### BOOK (OH) & CANCEL

Book with guarantee CC 0H1¥2/GVI3700000000000028  
 EXP 12 00-RUSDI/NM-1.1  
 With special information ../SI-(SPECIAL INFORMATION)  
 Cancel segment 2 X2  
 Cancel All hotel segments XIH

### MODIFICATION (HOM)

Check-in/out dates HOM3D/5NOV-8NOV  
 Optional fields HOM20/SI-No Smoking Floor

## Entry Car Rental

### CAR RESERVATION

Encoding Car Chain Companies W/-CRAvis  
 Decode W/CR\*ZR  
 Encode Car Types AVE/STANDARD CAR AUTO AIR  
 Decode Car Types AVD/FCAR

### CAR SHOP

Basic shoppers quote from segment in PNR CF1/2  
 Car shop CFLAX/15NOV-18NOV/1300-1700  
 Specific car chains (2-5) CFSFO/10OCT-15OCT/1300-1700-ZE,ZD,ZI  
 Redisplay availability policy CQ\*P  
 Redisplay more availability CF\*R2

From shoppers quote CF\*P3  
 From a car quote line no.1 CQ\*P1  
 From Availability line no.2 CQ\*R2  
 BOOK (basic sell line no.2) 0C1¥2

## Miscellaneous Function

### STATUS CHECK

For printer assignment \*S\*P  
 To See LNIATA ¥J

### HOST HELP (FOX)

The FOX system F\*FOX  
 Direct Topic F\*FOX/PNR/FREQUENT/FLYER  
 DIRECT REFERENCE SYSTEM (DRS) Y/MKT/ID1

### DIVIDE PNR

Divide name field 2 D2  
 Received from field 6Authorized Divided/Initial Agent  
 Record file F  
 Received from field 6Authorized Divided/Initial Agent  
 End transaction E or ER

### QUEUES

Queue count QC/  
 To Open queue Q/9  
 Exit and ignored queue QX1  
 Remove PNR from QR  
 Quep PNR to helpdesk queue 60 QP/DWZ60/11

### AUDIT TRAIL

Display current report DQB\*  
 Display report by date DQB\*14MAY

### WEATHER INFORMATION

To display current weather □ WEA/WX\*AMS  
 To display weather up to 5 days □ WEA/EF\*MES  
 To display average monthly temperature □ WEA/AV\*LAX

### EMAIL ADDRESS IN PNR

To create receiver address PE¥LELY@PLASA.COM¥TO/LELY  
 add cc PE¥ARI==99@GMAIL.COM¥CC/ARI  
 add bcc PE¥ISMI@GMAIL.COM¥BCC/ISMI  
 End transaction and sent email 6Authorized Booking/Initial Agent  
 EMXP