

## **ELECTRONIC TICKETS**

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**1. PROFILE**

Melihat Profile Airlines                      **WETP\*XX**                      enter

WETP              Format Function  
\*                    Slash Identifier  
XX                 Airlines Code

Response :

<b>WETP*KL</b>	
ELECTRONIC TICKETING ASSOCIATE PROFILE	
AIRLINE -	KL - KLM ROYAL DUTCH AIRLINES
PARTICIPATION LEVEL -	INTERACTIVE
STATUS -	ACTIVE
MAX COUPONS PER ETR -	16
NAME CHANGE ALLOWED -	YES
NAME SELECT RESTRICTIONS -	NONE
AUTOMATIC ELEC TKTG -	BY COUNTRY
OPEN SEGMENTS ALLOWED -	YES
BULK FARE TICKETING -	YES
CHECK /N ETR INDICATOR -	YES
CHECK /E ETR INDICATOR -	NO
NET TICKETING -	YES BSP ONLY
EXCHANGE PAPER FOR ETR -	YES
ETR REVALIDATION ALLOWED -	YES
RFND/EXCH AUTHORIZATION -	NO ARC ONLY
INFANT ET ALLOWED W/ADULT -	NO
SSR FOID REQUIRED -	NO
FLT CPN PRINT ALLOWED -	NO ARC ONLY
EXTENDED ET SEARCH -	YES
OA FQTV SENT IF IN PNR -	NO
RESTRICT PASSIVE SEGMENTS -	NO
CANCEL REFUND/VOID EXCH -	NO

Melihat list airlines Abacus yang berpartisipasi di dalam Electronic Ticket:

**WETPL/1B**                      enter

WETPL              Format Function  
/                    Slash Identifier  
1B                 Abacus code

Response :

```

WETPL/1B
INTERACTIVE ELECTRONIC TICKETING PARTICIPANTS
AA  BA  BR  CI  CO
CX  KL  LH  NW  PG
PR  QF  QQ  SQ  UA
VS  XR  ZL

NON-INTERACTIVE ELECTRONIC TICKETING PARTICIPANTS

B-BETA TEST    U-TEMPORARILY UNAVAILABLE
  
```

## **2. TJR TABLE ( Travel Journal Record )**

Melihat ET Authorize Carrier untuk Travel Agent

```

W/TA*(PCC)          enter
MD/CARR            enter
  
```

```

W/TA      Format Function
*          Display Identifier
PCC       Travel Agent's PCC
  
```

```

MD/CARR   Move Down to the list
  
```

Response :

```

W/TA*W0X8
ID RECORD
PCC- W0X8
NAME- JAKARTA TRAINING
MD/CARR
CARRIERS-
AA AF AI BA BI BR CI CX DL EK GA JL KA KE KL LH MH MI NH NW
PR QF RJ SQ TG UA
ETR CARRIERS -
AA BA BR CX KL NW SQ UA
W0X8 HAS BEEN AUTHORIZED TO SELL INSURANCE BY
IO TX
  
```

**3. DESIGNATION**

Ticket printer : W\*ID(LNIATA PTR TKT ADDRESS)  
 Passenger Receipt : DSIV(LNIATA PRT MSG ADDRESS)  
 Agent Coupon : PTR/(LNIATA PRT MSG ADDRESS)

**4. ETR ISSUE**

Cara membuat Ticket

**W ¥ PQ ¥ KP9 ¥ ASQ ¥ FAGT** enter

**DPE** Format to print Passenger Receipt

**5. ETR DISPLAY**

Sesudah ticket di issue, ada 2 cara untuk melihat Electronic Ticket Record (Ticket Image) di dalam PNR :

- A. By Ticket Number  
**WETR\*T (nnnnnnnnnnnnnn)** enter
- B. From PNR
- a. Retrieve PNR
  - b. **\*T** enter
  - c. **WETR\*(Line Number)** enter

**6. ETR VOID**

Ada 2 cara untuk void Electronic Ticket Record:

1. By Ticket Number, step2nya:  
**WETR\*T (nnnnnnnnnnnnnn)** enter  
**WETRV** enter
2. From PNR, step2 nya:  
 Retrieve PNR  
**\*T** enter  
**WV (line number)** enter

## 7. **ETR REFUND**

Refund untuk Electronic Ticket dapat dilakukan melalui system Abacus, tidak perlu melakukan refund secara manual.

Refund dapat dilakukan dengan 2 cara :

- a. Current PNR
- b. Past Date PNR

Step – step untuk Current PNR

1. Retrieve PNR
2. \*T
3. WETR\*(LINE NUMBER) ex. WETR\*2
4. WETRR 2X

Step – step untuk Past Date PNR

1. WETR\*T(TKT NUMBER)
2. WETRR 2X

## 8. **MISCELLANEOUS**

- ❖ Regeneration of Passenger Itinerary / receipt

Entry : **DWLIST** enter  
**DP1/3/(item number)** enter

- ❖ Regeneration Agent Coupon

Entry : **WETR\*T(TICKET NUMBER)**  
**W # RG(tkt number no digit) # RE**

- ❖ Regeneration of Refund Exchange Authorization (REA)

Entry : **DQB\*REA**  
**WETRP/REA/(line number)**

## ❖ Revalidation Flight Coupon

Entry : **WETR\*(Line number)**  
**WETRL/S(seg.no)/C(coupon no)**  
**WETRL/S1/C1**  
(revalidate coupon 1 as per seg. 1)

## ❖ Display ETR by Masks

Entry : **WETR\*S**

## ❖ Display ETR history in PNR

Entry : **WETR\*2/H**

## ❖ Reissuing ETR

Entry :

**W¥PQ1N2.1¥ACX¥MUSD¥FEFAGTINV¥ETR¥DPE¥ET6189900164005/1**  
**//01JAN05JKT/15388990**

Note :

Khusus untuk LH (Lufthansa) saat ini Form of payment harus FEFCASH or FA/CCASH

## ❖ Input FOID (Form of Identification)

For passport Number

Entry : **3FOID/PPID887790-2.1**