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# ELECTRONIC TICKETS MANUAL GUIDELINES

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Sabre Red WorkSpace

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Sabre Travel Network Indonesia

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**ELECTRONIC TICKETS**

1. PROFILES
2. TJR TABLE
3. DESIGNATION
4. ETR ISSUE
5. ETR DISPLAY
6. ETR VOID
7. ETR REFUND
8. MISCELLANEOUS

**1. PROFILE**

Melihat Profile Airlines                      **WETP\*XX**                      enter

WETP                      Format Function  
 \*                      Slash Identifier  
 XX                      Airlines Code

Response :

**WETP\*KL**  
 ELECTRONIC TICKETING ASSOCIATE PROFILE  
 AIRLINE -                      KL - KLM ROYAL DUTCH AIRLINES  
 PARTICIPATION LEVEL -                      INTERACTIVE  
 STATUS -                      ACTIVE  
 MAX COUPONS PER ETR -                      16  
 NAME CHANGE ALLOWED -                      YES  
 NAME SELECT RESTRICTIONS -                      NONE  
 AUTOMATIC ELEC TKTG -                      BY COUNTRY  
 OPEN SEGMENTS ALLOWED -                      YES  
 BULK FARE TICKETING -                      YES  
 CHECK /N ETR INDICATOR -                      YES  
 CHECK /E ETR INDICATOR -                      NO  
 NET TICKETING -                      YES BSP ONLY  
 EXCHANGE PAPER FOR ETR -                      YES  
 ETR REVALIDATION ALLOWED -                      YES  
 RFND/EXCH AUTHORIZATION -                      NO ARC ONLY  
 INFANT ET ALLOWED W/ADULT -                      NO  
 SSR FOID REQUIRED -                      NO  
 FLT CPN PRINT ALLOWED -                      NO ARC ONLY  
 EXTENDED ET SEARCH -                      YES  
 OA FQTV SENT IF IN PNR -                      NO  
 RESTRICT PASSIVE SEGMENTS -                      NO  
 CANCEL REFUND/VOID EXCH -                      NO

Melihat list airlines Abacus yang berpartisipasi di dalam Electronic Ticket:

**WETPL/1B**                      enter

WETPL                      Format Function  
 /                      Slash Identifier  
 1B                      Abacus code

Response :

```
WETPL/1B
INTERACTIVE ELECTRONIC TICKETING PARTICIPANTS
AA  BA  BR  CI  CO
CX  KL  LH  NW  PG
PR  QF  QQ  SQ  UA
VS  XR  ZL

NON-INTERACTIVE ELECTRONIC TICKETING PARTICIPANTS

B-BETA TEST    U-TEMPORARILY UNAVAILABLE
```

## **2. TJR TABLE ( Travel Journal Record )**

Melihat ET Authorize Carrier untuk Travel Agent

```
W/TA*(PCC)           enter
MD/CARR              enter
```

```
W/TA      Format Function
*          Display Identifier
PCC       Travel Agent's PCC
```

```
MD/CARR  Move Down to the list
```

Response :

```
W/TA*W0X8
ID RECORD
PCC- W0X8
NAME- JAKARTA TRAINING
MD/CARR
CARRIERS-
AA AF AI BA BI BR CI CX DL EK GA JL KA KE KL LH MH MI NH NW
PR QF RJ SQ TG UA
ETR CARRIERS -
AA BA BR CX KL NW SQ UA
W0X8 HAS BEEN AUTHORIZED TO SELL INSURANCE BY
IO TX
```

**3. DESIGNATION**

Ticket printer : W\*ID(LNIATA PTR TKT ADDRESS)

Passenger Receipt : DSIV(LNIATA PRT MSG ADDRESS)

Agent Coupon : PTR/(LNIATA PRT MSG ADDRESS)

**4. ETR ISSUE**

Cara membuat Ticket

**W ¥ PQ ¥ KP9 ¥ ASQ ¥ FAGT** enter

**DPE** Format to print Passenger Receipt

**5. ETR DISPLAY**

Sesudah ticket di issue, ada 2 cara untuk melihat Electronic Ticket Record (Ticket Image) di dalam PNR :

- A. By Ticket Number  
**WETR\*T (nnnnnnnnnnnnnn)** enter
- B. From PNR
  - a. Retrieve PNR
  - b. **\*T** enter
  - c. **WETR\*(Line Number)** enter

**6. ETR VOID**

Ada 2 cara untuk void Electronic Ticket Record:

- 1. By Ticket Number, step2nya:
  - WETR\*T (nnnnnnnnnnnnnn)** enter
  - WETRV** enter
- 2. From PNR, step2 nya:
  - Retrieve PNR
  - \*T** enter
  - WV (line number)** enter

## **7. ETR REFUND**

Refund untuk Electronic Ticket dapat dilakukan melalui system Abacus, tidak perlu melakukan refund secara manual.

Refund dapat dilakukan dengan 2 cara :

- a. Current PNR
- b. Past Date PNR

Step – step untuk Current PNR

1. Retrieve PNR
2. \*T
3. WETR\*(LINE NUMBER) ex. WETR\*2
4. WETRR 2X

Step – step untuk Past Date PNR

1. WETR\*T(TKT NUMBER)
2. WETRR 2X

## **8. MISCELLANEOUS**

- ❖ Regeneration of Passenger Itinerary / receipt

Entry : **DWLIST** enter  
**DP1/3/(item number)** enter

- ❖ Regeneration Agent Coupon

Entry : **WETR\*T(TICKET NUMBER)**  
**W # RG(tkt number no digit) # RE**

- ❖ Regeneration of Refund Exchange Authorization (REA)

Entry : **DQB\*REA**  
**WETRP/REA/(line number)**

## ❖ Revalidation Flight Coupon

Entry : **WETR\*(Line number)**  
**WETRL/S(seg.no)/C(coupon no)**  
**WETRL/S1/C1**  
(revalidate coupon 1 as per seg. 1)

## ❖ Display ETR by Masks

Entry : **WETR\*S**

## ❖ Display ETR history in PNR

Entry : **WETR\*2/H**

## ❖ Reissuing ETR

Entry :

**W\*PQ1N2.1\*ACX\*MUSD\*FEFAGTINV\*ETR\*DPE\*ET618990016400**  
**5/1//01JAN05JKT/15388990**

Note :

Khusus untuk LH (Lufthansa) saat ini Form of payment harus  
FEFCASH or FA/CCASH

## ❖ Input FOID (Form of Identification)

For passport Number

Entry : **3FOID/PPID887790-2.1**